

## Create. Decorate. Celebrate.

**Comox Valley** 

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## **Campbell River**

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## HANDLING & CARE OF YOUR LINEN RENTAL

ALL IN ONE PARTY SHOP LINEN ARRIVE PRESSED AND READY FOR USE FOR YOUR EVENT. TO AVOID EXTRA CHARGES, WE ASK THAT YOU PLEASE TAKE THE TIME TO FOLLOW A FEW SIMPLE PROCEDURES TO ENSURE YOUR LINENS ARE RETURNED FREE FROM DAMAGE.

- SHAKE OUT ALL LINEN TO REMOVE ANY GARBAGE AND TABLE DECOR.
- ALLOW ANY WET LINEN TO DRY COMPLETELY BEFORE PACKAGING.
- PLACE ALL DRY LINEN IN THE PROVIDED SHIPPING CONTAINERS

Please note that any wax or mildew on the returned linen will result in extra cleaning charges at a minimum of \$10 per unit. In cases where there is damage beyond repair you will be required to purchase the linen.

EXTRA CHARGES WILL ALSO APPLY TO LINEN THAT LOOKS LIKE IT HAS BEEN USED AS A CLEANING RAG OR REQUIRES ADDITIONAL DISPOSAL PROCEDURES.

IN ADDITON TO WAX OR MILDEW, THE FOLLOWING IS A LIST OF ADDITONAL DAMAGES FOR WHICH CUSTOMERS ARE HELD RESPONSIBLE:

- CIGARETTE OR BURN HOLES
- STAPLE HOLES OR TEARS OF ANY KIND
- GREASE & DIRT BEYOND NORMAL TABLE USE
- INK OR DYE STAINS

FOOD STAINS AND SPILLS WILL NORMALLY COME OFF WITH OUR STANDARD LAUNDRY PROCEDURES SO WE ASK THAT YOU DO NOT ATTEMPT TO WASH OR IRON ANY OF YOUR LINEN PRIOR TO THEIR RETURN.

THANK YOU IN ADVANCE FOR HANDLING OUR LINEN WITH CARE!